

**AGENDA MANAGEMENT SHEET**

**Name of Committee** Communities Overview and Scrutiny Committee  
**Date of Committee** 1 March 2011  
**Report Title** Warwickshire Community Safety Agreement Progress Report

**Summary** This report presents progress made against each of the priorities within the 2010-11 Warwickshire Community Safety Agreement.

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**Would the recommendation decision be contrary to the Budget and Policy Framework? [please identify relevant plan/budget provision]** No

**Background papers** Warwickshire Community Safety Agreement 2010-11

**CONSULTATION ALREADY UNDERTAKEN:-** Details to be specified

- Other Committees  .....
- Local Member(s)  Not applicable
- Other Elected Members  Councillor Whitehouse
- Cabinet Member  Councillor Hobbs
- Chief Executive  .....
- Legal  Jane Pollard
- Finance  Chris Kaye
- Other Chief Officers  .....

- .....
- District Councils  .....
- Health Authority  .....
- Police  .....
- Other Bodies/Individuals  .....

**FINAL DECISION YES**

**SUGGESTED NEXT STEPS:**

Details to be specified

- Further consideration by this Committee  .....
- To Council  .....
- To Cabinet  .....
- To an O & S Committee  .....
- To an Area Committee  .....
- Further Consultation  .....

## Agenda No

# Communities Overview and Scrutiny Committee 1st March 2011

## Warwickshire Community Safety Agreement Progress Report

### Report of the Strategic Director for Customers, Workforce and Governance

#### Recommendation

That members note the progress made against each of the priorities within the Community Safety Agreement and comment on key and emerging issues arising from the report.

#### 1. Introduction

- 1.1 In two tier areas such as Warwickshire, there is a requirement to prepare a partnership community safety agreement for the county each year. In Warwickshire, the agreement is developed by the Safer Warwickshire Strategic Group reporting to the Safer and Stronger Board.
- 1.2 The 2010-11 document is the third countywide Community Safety Agreement for Warwickshire. The agreement shows how the priorities for 2010-11 were determined. The document provides a strategic framework for work undertaken by partner agencies at a county level to meet each of the 2010-11 priorities. It draws together work undertaken through a range of more detailed, specific strategies and action plans, all of which are cross referenced within the agreement. Work to be developed at a District / Borough level is not included within the agreement, as this can be found within the Community Safety Partnership (CSP) plans. All work undertaken sits within the overarching partnership vision: 'Protecting our Communities Together.'
- 1.3 This report demonstrates the work undertaken over the course of the year to meet each of the priorities identified in the community safety agreement.

#### 2. Outcomes

- 2.1 The overall success of the community safety agreement was to be measured through the achievement of the six Safer Block LAA targets. These were:
  - NI 15 - Most serious violent crime rate
  - NI 16 - Serious acquisitive crime rate
  - NI 21 - Dealing with local concerns about anti-social behaviour (ASB) and

crime by the local council and police

- NI 30 - Re-offending rate of prolific and priority offenders
- NI 40 - Drug users in effective treatment
- NI 47 - People killed or seriously injured in road traffic accidents.

2.2 The table below shows performance against the targets for 2010/11, to the end of quarter 3 unless stated otherwise.

Indicator	2008/9 Actual	2009/10 Actual	2010/11 Target	2010/11 Actual to date (Q3)	2010/11 Projected year total	Performance vs same period 2009/10	Projected year end status against target
NI 15 - Most serious violent crime	306	323	288	229	302	- 4.6% (amber)	+ 4.9% (amber)
NI16 – Serious acquisitive crime	7,964	6,937	7,195	4,600	6,028	- 14.2% (green)	- 16.2% (green)
NI21 – Dealing with local concerns about ASB and crime <sup>1</sup>	23%	26.3%	N/A	N/A	N/A	No longer measured following cancellation of Place survey	No longer measured following cancellation of Place survey but confidence locally improved through Police survey
NI30 - Re-offending rate of prolific and priority offenders	26%	29%	19%	TBC	TBC	Figures not available until year end	Figures not available until year end
NI40 - Drug users in effective treatment	1,111	1,140	1,074	1,145 (Aug)	1,140	+ 2.0% (green)	No change
NI47 - People killed or seriously injured in road traffic accidents (Jan to Dec figures)	348 <sup>2</sup>	308	384	262 (Oct)	301	-2.3% (green)	-21.6% (green)

2.3 Alongside these measures, partners also track performance against local priority indicators. The current performance information for anti-social behaviour, criminal damage and business crime is shown below, to the end of quarter 3, and continue the largely positive picture shown for the previous LAA indicators.

<sup>1</sup> Annual measure, measured in 2009/10 through the Partnership Place Survey

<sup>2</sup> All data for NI 47 is calendar year data

Indicator	2008/09 Actual	2009/10 Actual	2010/11 Target	2010/11 Actual to date (Q3)	2010/11 Projected year total	Performance vs same period 2009/10	Projected year end status against target
Anti-Social Behaviour Incidents	29,966	25,749	To reduce 25,748	19,877	25,853	- 0.3% (amber)	+ 0.4% (amber)
Criminal Damage	8,002	6,439	To reduce 6,438	4,479	5,986	- 10.2% (green)	- 7.0% (green)

2.4 There are no targets not being met at this stage (red) and a number that should be met by year end (amber).

### 3. Progress on Community Safety Priorities

3.1 The 2010-11 Community Safety Agreement contains six priorities and three cross cutting themes. The following sections of the report highlight achievements and progress made at a countywide level under each priority and theme during 2010-11 to date.

#### 4. Priority 1: Violent Crime, with specific focus on Domestic Abuse and Alcohol-related Violence

4.1 The Police have set up a tasking group to work with Community Safety Partnerships in order to tackle violence across the county. The interventions that have been put in place from that group, along with violence action plans at local level are starting to significantly reduce the incidents of most serious violence, particularly in Rugby.

4.2 The Warwickshire Domestic Abuse Strategy 2008-11 is now into its third and final year. A report on the Domestic Abuse support services options for remodelling services and support was considered by this Committee in November 2010. Consultation is now underway on the Strategic review outcomes.

4.3 Work continues to raise awareness of domestic abuse and to promote the support available to those affected. Up to Q3 in 2010/11, 5913 incidents of domestic abuse were reported to Warwickshire Police. This gives a prediction of a slight increase on last year's annual figure of 7744 incidents.

4.4 The outreach and referrals service will see an increase on last year's 1497 referrals. The Independent Domestic Violence Advisor Service has already exceeded last year's number of referrals (111) and has supported 188 high risk victims through the criminal justice process to date.

4.5 We are also expecting to see double the number of victims supported through the Sanctuary scheme this year compared to last year (175 referrals). This aims to keep victims in their own homes through increased security measures.

- 4.6 The Multi-Agency Risk Assessment Conference (MARAC) arrangements covered 269 high risk cases in the first half of this year, already surpassing the 220 cases heard in the whole of 2009 -10. This increase is in part due to the introduction of the multi-agency Domestic Abuse Stalking and Harassment (DASH) Risk Indicator Checklist, which assists all agencies, particularly the police, in assessing a victim's level of risk.
- 4.7 The Probation Service Perpetrator Co-ordinators, (from April - December 2010), identified 189 perpetrators of high risk domestic abuse known to both the police and Probation, and were able to co-ordinate the management of these offenders.
- 4.8 Work across agencies in both Coventry and Warwickshire, lead by Warwickshire Police and Public Health, has begun, in order to improve services to victims of sexual assault and rape. The location for a Sexual Assault Referral Centre (SARC) for Coventry and Warwickshire is currently under discussion. Service improvements are also under consideration by agencies, to be implemented in the near future.

## 5. **Priority 2: Road Safety**

- 5.1 The Local Transport Plan contains a series of objectives and targets for road safety. A report on the progress in delivering the road safety objectives of the Local Transport Plan is published on the Warwickshire Web. The document is entitled 'Warwickshire LTP2 Progress Report 2008/09' and is available via <http://www.warwickshire.gov.uk/ltp> (the section on road safety starts on pg 7). A new Local Transport Plan will be published in April 2011 and will contain new objectives and targets for road safety.
- 5.2 The range of road safety activities is too wide to cover in full in this report but a selection of issues and interventions on key road safety policies is given in the summary below.
- 5.3 Policy RS 1 commits to meeting the Government's stretching targets for casualty reduction. Final figures for 2010 are not yet available but the Road Safety Partnership is confident that the Government's stretching targets will be met and exceeded.
- 5.4 Policy RS 7 commits to improving communications with local communities. The major road safety issue raised by local communities is excessive and inappropriate speed. A toolkit of measures involving local communities has been devised. These include SpeedAware and Community Speed Watch.
- 5.5 Policy RS 8 commits to give priority to safety issues in disadvantaged areas. Research shows that children in disadvantaged areas are more likely to become road casualties. For this reason priority is given to schools in disadvantaged areas for all educational interventions.
- 5.6 Policy RS 19 commits to combating excessive and inappropriate speed. Warwickshire was the first authority in England to complete and implement a review of A and B road speed limits. This involved changes to 120 speed

limits throughout the county. The Police and the County Council believe that educating drivers about the dangers of inappropriate speed is often preferable to penalising them. The criteria have been widened to offer more drivers detected speeding the opportunity to attend a Speed Awareness Workshop as an alternative to prosecution or fixed penalty.

- 5.7 Policy RS 25 commits to regular monitoring and evaluation. Progress against the casualty reduction target is formally monitored quarterly and informally monitored at least monthly. The effect of the review of A and B road speed limits was monitored and evaluated in the first quarter of 2010 and it was found that vehicle speeds and casualty numbers had been reduced on the roads concerned.

6. **Priority 3: Anti-Social Behaviour, with specific focus on tackling youth-related ASB**

- 6.1 Much work undertaken to meet this priority is carried out at a local level and is detailed in the CSP plans. Key areas of work undertaken at a county level are set out below.

- 6.2 The Warwickshire Anti-Social Behaviour (ASB) Strategy is now into its third year and an action plan for 2010-11 has been developed under seven priorities; parenting, education/schools, community factors and environmental improvements, alcohol and drugs, preventative/diversionary interventions, enforcement activity and underpinning countywide issues. WCC Community Safety Project officers have played a key role in taking forward interventions to tackle ASB, achieving significant reductions in ASB and other crime types as a result of all projects undertaken; contributing to the reduction in ASB in hot spot areas across the county, and reducing costs of ASB to agencies.

- 6.3 Early intervention plays a significant role in long reductions in ASB. Key agencies across the county are working together to provide intensive support for targeted families, through co-ordinated work to tackle High Harm Causers and implement Family Intervention Projects (FIPs).

- 6.4 Family Centred Intervention work has been operational for a year in Nuneaton and Bedworth and is now under development for Rugby and Warwick, with countywide and district based steering arrangements established. Initial reports for the first year has shown 19 families with complex problems have engaged with the FIP with the following results:

- all children improving their school attendance
- a reduction in anti-social behaviour and ASBOs
- a reduction in housing evictions
- better health of family members
- a survey of families showed their experience of FIP as very positive
- indications of cost savings across agencies

- 6.5 Work continues to improve the visual appearance of areas and reduce anti-social behaviour as a result. A number of agencies are working together to achieve this, most notably WCC Community Safety Project Officers, Community Payback teams within the Probation Service, Warwickshire Fire and Rescue Service and staff at a district and borough level. Projects have included improvements to fencing at a number of sites, large scale graffiti removal and securing void and vulnerable premises, resulting in significant reductions in ASB in those areas.
- 6.6 Positive about Young People (PaYP) continue to work with young people aged 8-13 at risk of engaging in anti-social or criminal behaviour, as well as providing school holiday provision for all young people in this age range. Between April and December 2010 a total of 57 Partner Holiday Activity Play Programmes and 24 Sports and Snax programmes were delivered. As a result of these programmes 43,088 contacts were made with young people in areas of high impact across Warwickshire.

## **7. Priority 4: Public Confidence and Perceptions (of all types of crime and disorder)**

- 7.1 A partnership multi-agency Task and Finish Group was set up to improve public confidence in the ability of the Police and local Councils to tackle crime and ASB. A confidence action plan was developed. The target to improve confidence was removed by the new government and the Place survey has been cancelled. However, Police surveys have shown that confidence in the Police and local authorities working together improved significantly over the lifespan of the action plan reaching 59% by July 2010.
- 7.2 Good links with Neighbourhood Watch are being maintained by both Police and County Council Community Safety teams. Neighbourhood Watch attend all Community Safety Partnership tactical level meetings.
- 7.3 Days of action have been held in North Warwickshire and Nuneaton and 'Your Town, Your Choice' in South Warwickshire to raise awareness of the actions being taken to improve safety in the community.
- 7.4 1000 people have been provided with advice on scams and doorstep crime through Trading Standards. Parish and town councils and local residents have been provided with crime alerts and information via email.
- 7.5 Six 'No Rogue Trader Zones' have been set up in deprived communities to reduce doorstep crime and protect older and vulnerable people.
- 7.6 A joint project between Trading Standards and the Police to prevent doorstep crime was successful in winning the Home Office Tilley award for the West Midlands region in 2010. Over 12,000 of these home and personal safety packs have been distributed to statutory, voluntary and charitable agencies including home helps, carers, housing associations etc.



- 7.7 A campaign to raise awareness of loan sharks is currently underway, run by Trading Standards and the Illegal Money Lending team as part of Financial Inclusion Partnership work.
- 7.8 A new DVD is about to be launched by Trading Standards to raise awareness of doorstep crime, for professionals working with older and vulnerable people.

## **8. Priority 5: Serious Acquisitive Crime**

- 8.1 As with criminal damage and ASB, much work undertaken to meet this priority is carried out at a local level and is detailed in the CSP plans. Key areas of work undertaken at a county level are set out below.
- 8.2 WCC Community Safety Officers have played a key role in reducing burglary and vehicle crime, through targeted interventions at local level, to tackle both crimes and so reducing costs to agencies and to individuals.
- 8.3 Projects and actions designed to reduce business crime continue through the Warwickshire Business Crime Unit. All business crime is down 1.4% (92 crimes) compared with the same period last year. On a rolling 12-month basis business crime is down 4% (310 crimes) compared with the previous 12 months.
- 8.4 The figures for commercial burglary, down 8% (97 crimes) and commercial robbery down 23% (19 crimes) are good.
- 8.5 Multi-agency work has continued in areas with specific problems of burglary, to distribute crime prevention material, in order to raise awareness with local residents which successfully reduced burglaries in those areas. Further projects to address issues of vehicle crime have also been held which effectively reduced theft from vehicles.

## **9. Priority 6: Community Cohesion, including preventing violent extremism**

- 9.1 A partnership 'Prevent' working group for Warwickshire is operating, chaired by the Head of Community Safety and Localities.
- 9.2 A countywide action plan around the national Prevent strategy has been developed and is working well. Training and awareness raising activity has been successfully taking place across the county.
- 9.3 A schools plan to prevent violent extremism has also been delivered, including a safeguarding from extremism process, and awareness raising. The Natural Born Leaders programme for young people, developed by the Police, has been in operation for the last 3 years and has successfully encouraged many young people to become leaders.
- 9.4 The government is currently undertaking a review of the Prevent strategy and the results of that review will be announced shortly.

## 10. Cross Cutting Theme 1: Alcohol Misuse

- 10.1 A comprehensive alcohol implementation plan has been developed for 2010-12, showing how agencies aim to reduce alcohol-related harm to individuals, families and communities. A range of actions will be undertaken across the three themes within the Alcohol Harm Reduction Strategy: education and prevention, treatment and aftercare and local enforcement of alcohol-related legislation. It has been awarded the Alcohol Concern 'kitemark' for good practice.
- 10.2 Work has already commenced on a number of actions within the plan, including:
- The provision of information and advice through the use of plasma screens in A&E waiting areas, with plans to roll these messages out across all the one stop shops in the county
  - The provision of alcohol awareness training to professionals from a range of partner agencies
  - The development of a toolkit, including information about alcohol and information on substance misuse services, for practitioners working with young people
  - The development and launch of the Alcohol and Home Fire Safety Protocol
  - The development of approaches to reduce street drinking in specific areas of concern
- 10.3 The implementation of intelligence led Policing and partnership operations in town centres during peak times for alcohol related violence (for example, Your Town Your Choice which took place in Leamington in July 2010 and will run again in February 2011).
- 10.4 A range of alcohol treatment services in the community continue to be provided for Warwickshire residents. During quarters 1 and 2 of 2010/11, 501 individuals commenced community alcohol treatment. The 2010/11 target (25) for individuals completing a community sentence with an Alcohol Treatment Requirement was significantly exceeded by the end of quarter 2. Of the 65 individuals who completed the programme during this period, 65% did so with reduced alcohol use.
- 10.5 Work is ongoing to commission an integrated drug and alcohol treatment system offering both community and inpatient interventions which promote the recovery agenda for all users. It is anticipated that this new service will commence on 1st December 2011.
- 10.6 Trading Standards and Police have carried out 6 under-aged test purchases of alcohol in problem hotspots with the assistance of child volunteers, involving 55 test purchase attempts of which 3 sales were made. All sellers received £60 fixed penalty notices, as well as other sanctions such as cautions, and new powers to deprive persistent offenders of their licenses and change license conditions in order to influence sellers' behaviour.

## **11. Cross Cutting Theme 2: Drug Misuse**

- 11.1 Performance against the main indicator for drug treatment has remained robust throughout the year. Figures for the latest 12 month period (to the end of August 2010) show 1,145 problematic drug users in effective treatment in Warwickshire, well above the year end target for 2010/11 of 1,074.
- 11.2 Following confirmation of National funding, Warwickshire Drug and Alcohol Action Team in partnership with Coventry City Council, have published a tender for Recovery Focussed Drug and Alcohol Treatment System. The tender process will run between now and June with the new system commencing on 1<sup>st</sup> December. This is a huge achievement, representing joint working across Coventry and Warwickshire Partnerships to reduce costs whilst enhancing benefits for service users.
- 11.3 In December 2010, the government published a new national drugs strategy entitled 'Reducing Demand, Restricting Supply, Building Recovery.' The emphasis within the service specification for the new integrated drug and alcohol treatment system is firmly on recovery. Warwickshire is well placed to meet the requirements of the new national strategy.
- 11.4 The Drug and Alcohol Action Team has also recently commenced work on the development of a drugs implementation plan for Warwickshire which will reflect the new recovery agenda.

## **12. Cross Cutting Theme 3: Reducing Reoffending**

- 12.1 The Warwickshire Prolific and Priority Offenders (PPO) scheme was very successful last year. The Home Office confirmed in August 2010, that the Warwickshire PPO Scheme has achieved a massive 29% reduction in the offending rates of its Prolific and Priority Offenders between April 2009 and March 2010 against a target of 19% reduction.
- 12.2 PPOs can be some of the most challenging and chaotic individuals, so staff and practioners, from all the agencies involved, continue to make a positive difference by protecting the public from harm through supporting PPOs in their rehabilitation and by ensuring enforcement action is taken when necessary.
- 12.3 The total cost of crime committed by PPOs before being managed on the scheme was £2,117,500 and after their removal from the scheme was £81,000. Case studies have shown that PPOs can cost from £130,000 to £200,000 over their years in committing crime. After removal from the scheme, in the 9 months afterwards, they will often commit no crime at all as they are integrated back into society.
- 12.4 A multi-agency strategy to reduce reoffending has now been developed and will be subject to full consultation before final agreement.

### **13. Recommendation**

- 13.1 That members note the progress made against each of the priorities within the Community Safety Agreement and comment on key and emerging issues arising from the report.

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18 January 2011